



# IMPACT CARD 2017



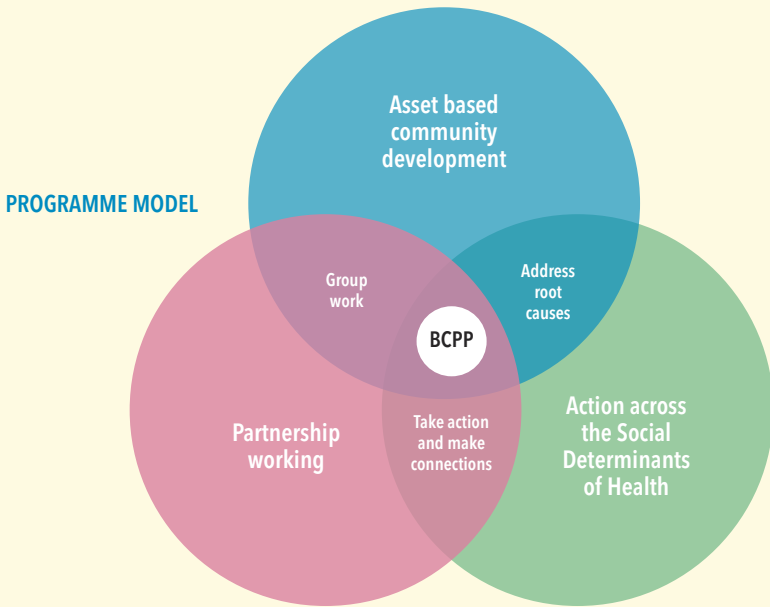
Community Development  
& Health Network

[www.cdhn.org](http://www.cdhn.org)

# Building the Community-Pharmacy Partnership

Building the Community Pharmacy Partnership (BCPP) invests in community development; bringing together pharmacists, community groups and communities, to tackle inequality and improve lives, health and wellbeing.

BCPP is delivered in partnership between Health and Social Care Board (HSCB) and CDHN, with strategic direction provided by a multi-agency Steering Group. HSCB fund BCPP while CDHN manages and operationalises the programme and together they provide strategic oversight.



## PROGRAMME OUTCOMES

### OUTCOME 1



Perceived improvements in health and ability to take action on factors that influence health.

### OUTCOME 2



Change in the use and understanding of pharmacy and health services.

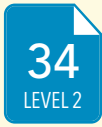
### OUTCOME 3



Improved accessibility and responsiveness regarding engagement in local services, particularly with more disadvantaged groups.

# How much have we done?

## NUMBER OF PROJECTS FUNDED



**£577,938**  
Total funding administered



## PARTICIPANT INFORMATION

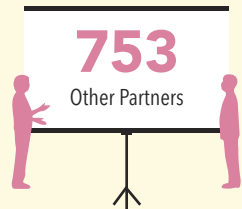
Total number of participants in projects

**1499**



## ENGAGEMENT

Sessions completed



## ONE 2 ONE'S

One 2 one's (these are sessions carried out by the pharmacist or community member with individual participants)



**812**  
Pharmacy

**638**  
Community Organisation

**1450**  
Total

# How well have we done this?

## PROJECT LEVEL

How the projects are delivered by community organisations and pharmacist

“I loved all aspects of this course, the amount of things I didn't either know or realise were available and I now have the information. This course encouraged me to see my G.P, the dietary and health advice was amazing and has encouraged a healthier lifestyle.”

“I really like the range of subjects covered some more than others but I think the range gave everyone something they were interested in and information that was useful to them.”

“I was able to have a say in what the sessions were about. I became more aware of what a pharmacist can offer.”

## PROGRAMME LEVEL

How the projects are delivered by community organisations and pharmacist

How useful were the one to one meetings?

90%

Very useful

10%

Somewhat useful



“Excellent guidance and support to think through the details of the project and health outcomes.”  
(Community organisation)

How useful did you find the telephone and email support?

94%

Very useful

6%

Somewhat useful



“Very good advice and were able to steer me in the right direction.”  
(Pharmacist)

“Exceptionally good support available any time we rang.”(Community organisation)

# What difference have we made?

## TO HEALTH



Increase in those who have a good understanding of how to improve their health



Increase in those who have made healthy changes to the way they live



Increase in those who rate their health as usually excellent



Reduction in poor psychological wellbeing



Of participants feel more in control of their health



Of participants have followed up on identified concerns with health professionals

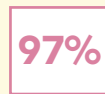
## CHANGES TO USE OF PHARMACY AND OTHER HEALTH SERVICES



Increase in those who feel confident in going to pharmacist for help



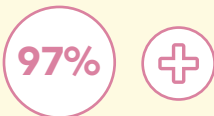
Increase in those who rate their local health services as excellent



Of pharmacists agree that their working relationship with the wider community has improved



Of pharmacists agree that they are making better use of their skills



Have a better understanding of pharmacy



Increase in participants who say they visit the pharmacy once a month or more



Of pharmacists agree they are more knowledgeable about local health issues

“My understanding of the local communities needs has improved greatly since taking part in the project. I realised that many of the local community did not feel comfortable speaking to healthcare providers. I have reflected upon my practice and now adopt a different approach when talking to patients.” (Pharmacist)

## ENGAGEMENT WITH DISADVANTAGED GROUPS AND SERVICES

89%



40%

Of BCPP funding goes to 40% most deprived areas

92%



Of pharmacists thought pharmacy had become more accessible to hard to reach groups

6



People got a job

363



Have become involved in other groups

439



People developed new skills

75






People started a course

BCPP makes a difference to the health of participants, their knowledge, confidence and ability to address health issues and factors which impact their health. It changes the way in which participants and community organisations view and use pharmacy; with improved knowledge and better relationships. The programme has influenced practices within pharmacy and made a positive impact on how pharmacists feel about their skills and profession. BCPP also makes a positive contribution to tackling health inequalities.

### CONTACT US

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 Health and Social Care Board

To access the full impact report log onto: [www.cdhn.org](http://www.cdhn.org)